

Video Conferencing  
& Team Collaboration  
Solutions Portfolio

# TrueConf



# Video Collaboration Without Limits

TrueConf connects workspaces, mobile devices and meeting rooms with Ultra HD video conferencing, powerful team messaging and collaboration capabilities.



TrueConf is a leading developer of the security-focused video communication software and hardware solutions designed to supercharge remote workflows and keep users' privacy safe. The company has been repeatedly recognized by the world-renowned analytical agencies, such as Gartner, IDC and Frost & Sullivan.



The military forces of the Republic of India



State Security Agency, South Africa



National Oil and Gas Corporation, Indonesia



Air Traffic Management Corporation, Vietnam



World Health Organization, Nigeria



AKKUYU NÜKLEER, Turkey



National Institute of Aeronautics and Space, Indonesia



Rosatom, Russia



Nuclear Power Corporation of India



Indian Space Research Organisation



# Key Advantages



## Affordable Infrastructure

TrueConf solutions are built on modern software architecture which helps organizations to cut the cost of video conferencing infrastructure.

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## Secure Communications

All communications are kept under multi-level protection and always under your full control.

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## Ultra HD Video

Let users enjoy the exceptional quality of 4K video during presentations and content sharing.

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## Up to 1,500 Participants

With TrueConf, it's easy to host large-scale virtual events for a multi-hundred audience.

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## Scalability

TrueConf makes it easy to scale all video conferencing features for millions of users. If necessary, you can unify dozens of video conferencing servers into a single system.

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## Transparent Pricing

Competitive licensing allows you to connect all corporate users and not overpay for the time they're offline. Client applications for all major platforms are free.

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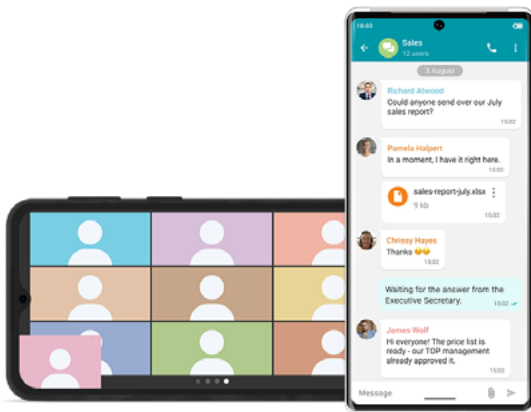
# Easy-to-Use Client Applications



For Windows and macOS



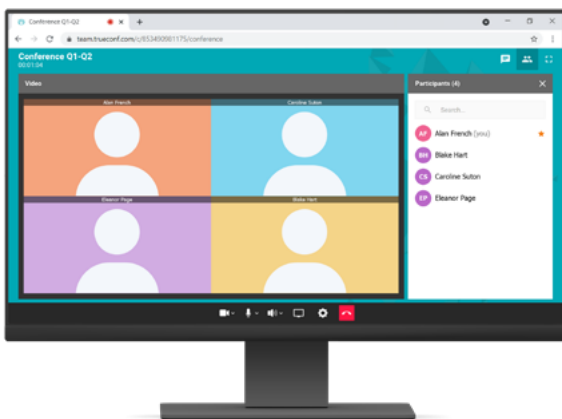
For Linux



For Android



For iOS, iPadOS and watchOS



For browsers



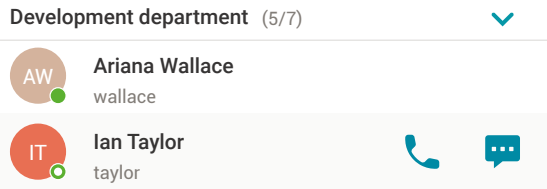
For meeting rooms



# Unified Communications



## Address Book



With TrueConf, you can create user groups and easily navigate through the company's departments, while user profiles contain contact information and company details.

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## User Statuses

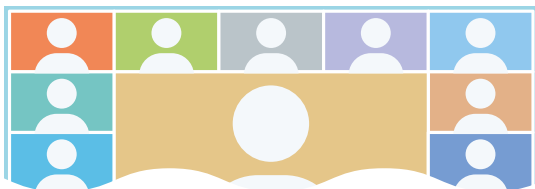


View individual statuses of your colleagues to check if they are available (individual statuses are displayed for the users authorized on desktop applications, mobile devices, and video conferencing endpoints)

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## Smart Video Layouts

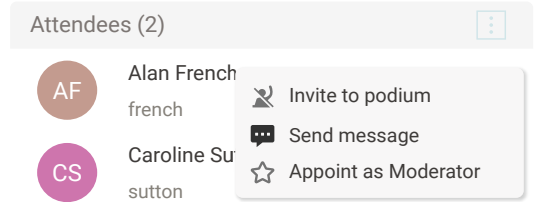


Feel free to collaborate: share your screens, application windows, and slides, show content and stream video files along with their audio tracks. Take control of other users' desktops to interact more effectively.

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## Advanced Meeting Controls

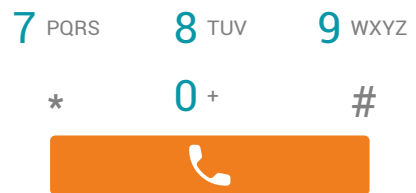


Control participants' peripherals and layouts in real time, or appoint some of the users as moderators so that they could manage a meeting.

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## Telephony

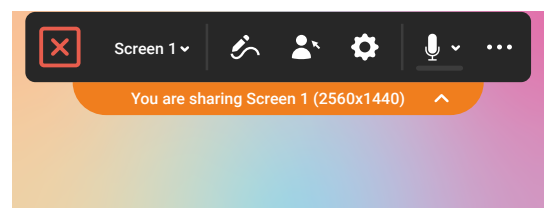


Easy integration with PBXs and cloud telephony allows direct calls to be made from TrueConf client applications to telephony users

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## Collaboration & Remote Control

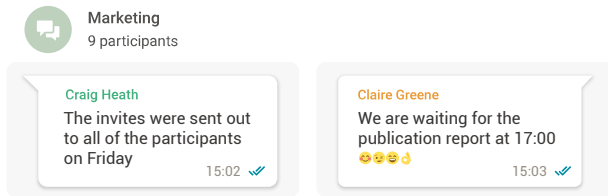


Show slides, apps, PDF files or your screen with audio, or take control of the shared desktop to provide remote support.

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# Team Messaging

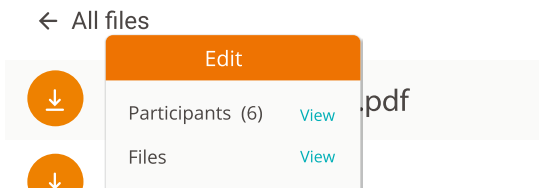
## Persistent Personal & Group Chats



Exchange messages with your colleagues from your desktop PC or mobile devices – all chats will be synced automatically.

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## Secure Data Storage



All private and group chats and files are securely encrypted and stored locally within your corporate network.

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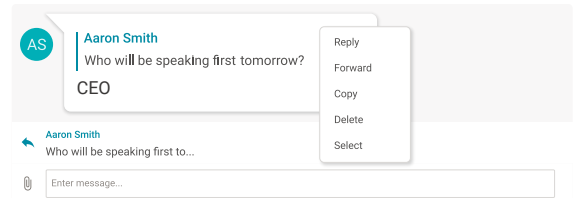
## Built-in Media Player



View images, videos sent in chats and conference recordings right in your application.

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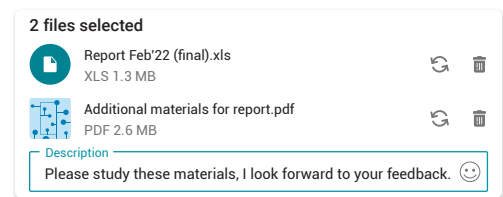
## Advanced Messaging Capabilities



With TrueConf, you can edit, forward, and reply to messages, delete them locally or globally for all chat members. Feel free to mention chat participants with the @ character.

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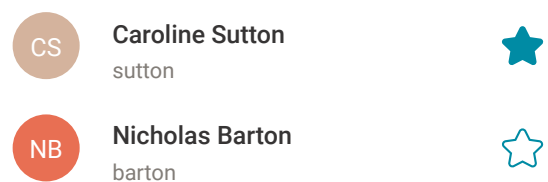
## File Sharing



Share links, images and other files with your co-workers. Use emojis to make your comments more vivid.

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## Managing Chat Roles

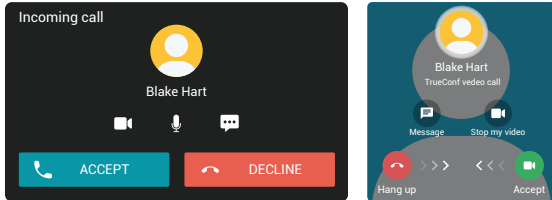


Transfer group chat ownership to other users and appoint moderators.

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# Remote Teamwork

## Sign in on Multiple Devices



Stay connected on multiple devices simultaneously — make video calls, exchange messages, and collaborate remotely from any convenient location.

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## Conference Scheduler

**DATE AND TIME**

Without schedule (virtual room)

Scheduled (meeting)

Start time: 09.06.2022 14:00    Duration: 03:00    Time zone: GMT +3:00

Weekly recurring meeting

MON	TUE	WED	THU	FRI	SAT	SUN
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Set date and time, duration and recurrence for scheduled conferences. Manage invitation lists, recording settings, and layouts right in your application when scheduling a meeting.

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## Video Conferencing



Hold e-learning sessions, run business meetings, host large-scale webinars or hybrid events — it's all in your hands.

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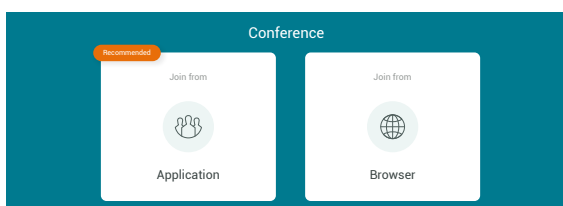
## User Personal Area



Users can schedule meetings and manage the address book right from their client applications or personal area (the administrator's help won't be needed).

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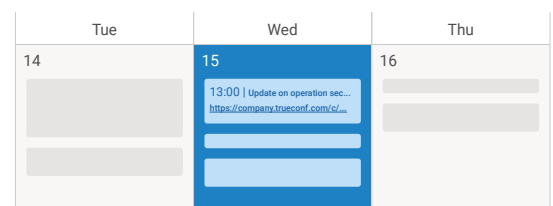
## Join Meetings via a Link



Join conferences from any mobile or desktop browser — no downloads or plugins are needed.

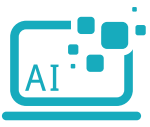
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## Integration with mail systems



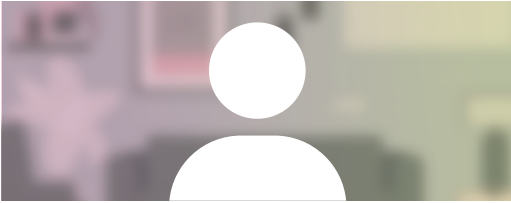
Schedule ad-hoc meetings and send invitations via Outlook, Thunderbird, or built-in calendar system.

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# AI-Powered Collaboration

## Background Blurring



Add privacy to your meetings and keep things professional with background blurring that operates reliably on devices of any performance.

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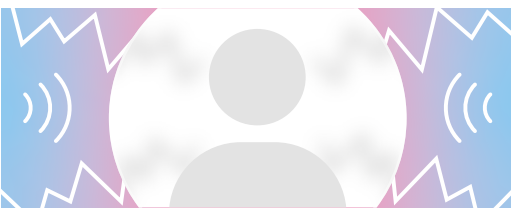
## Auto Framing & Composition



If meeting participants are in different parts of the frame, the images are automatically zoomed in and cropped to make a flawless visual composition.

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## Smart Noise Cancellation



Collaborate with teammates effectively and deliver clear distraction-free audio even in the busiest locations.

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## Meeting Minutes



An automatic algorithm converts the conference audio recording into a transcript, linking phrases to timestamps on the video.

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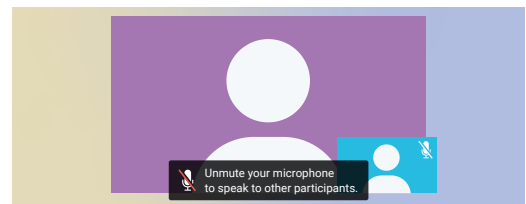
## Virtual Background



Brand your image in line with your company identity, or simply express yourself with AI-powered virtual backgrounds.

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## Smart Hints & Advices



The app identifies common user problems and displays troubleshooting hints, creating a truly friendly UI.

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# Out-of-the-Box Interoperability



## Standards-Friendly

The built-in gateway ensures seamless integration with third-party endpoints, MCUs and gatekeepers via SIP, H.323, BFCP, H.239, FECC, and other protocols



## Active Directory

Connect Active Directory or any other LDAP compatible catalog to TrueConf Server. All user info and user groups will synchronize automatically.



## Remote Management

Allows administrators to manage and troubleshoot conferences in real time: assign roles, create custom layouts, change active mics and cameras, re-invite participants, etc.



## Polls and Reactions

Take advantage of polls to let meeting participants vote on any kind of question. Get users' feedback in a matter of seconds.



## Platform for Webinars

Provide engaging online training, host webinars with pre-registration of participants, and get all the attendance data you need.



## Waiting rooms

Take full control over the flow of your meetings by moving participants to and from the waiting room.



## Federation

Unite video conferencing servers into a single system so that your users can communicate with each other regardless of the server or device they are authorized on.

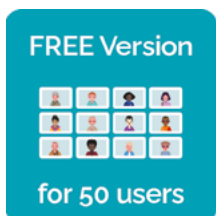


## Seamless authorization

Your users may be allowed to authorize in TrueConf client applications without entering their login and password thanks to the support of single sign-on (SSO) technologies and two factor authentication (2FA)

# On-Premises TrueConf Server

TrueConf Server is a secure platform for 4K video conferencing and team collaboration. This pure software solution is based on state-of-the-art technology with infinite scalability and interoperability possibilities.



- Up to 49 on-screen participants
- Up to 1,500 users per conference
- Up to 10,000 accounts per server
- Built-in H.323/SIP gateway
- Recording and streaming support
- UltraHD calls and conference
- LDAP integration and 2FA authentication
- Built-in web conferencing platform
- Runs on Windows, Linux, virtual machines and in a Docker container

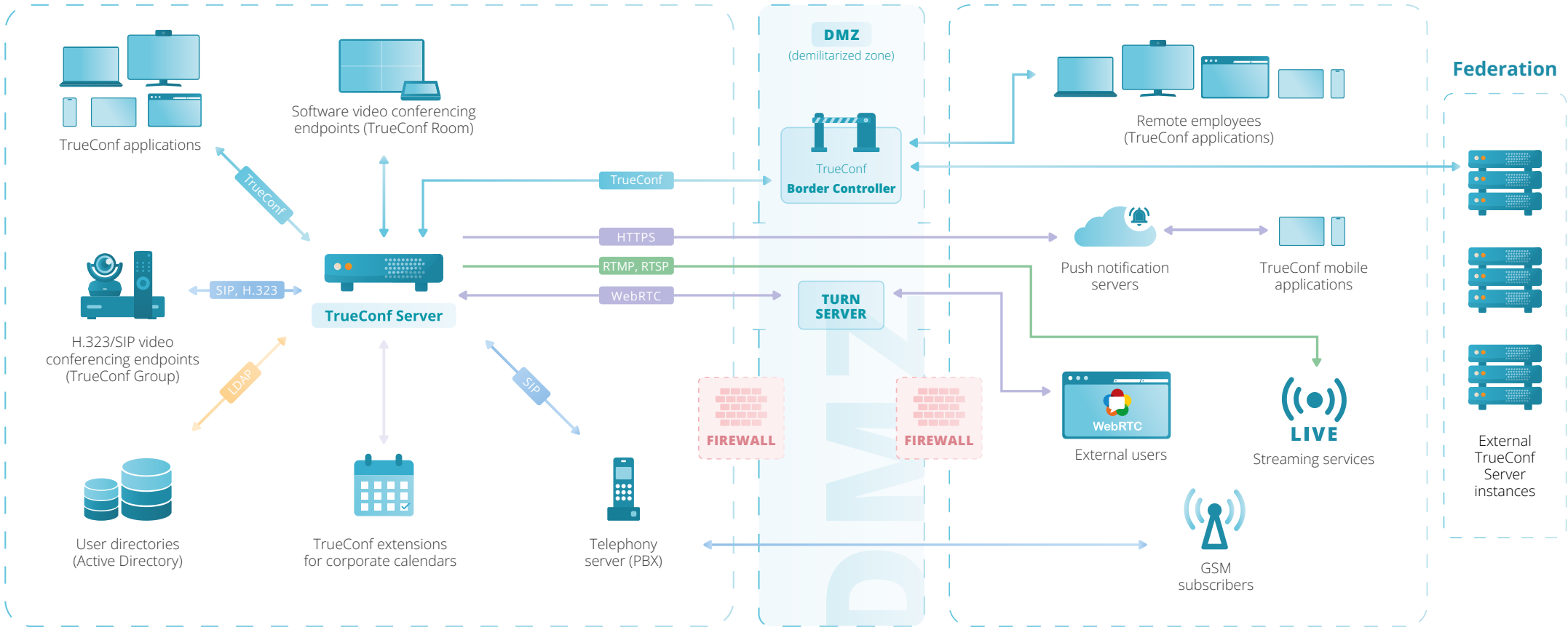
[trueconf.com/go/tcs](https://trueconf.com/go/tcs)



# TrueConf Server Network Scheme

## Private network

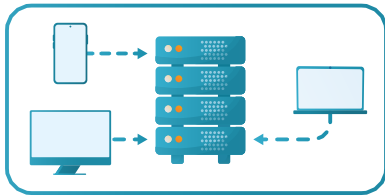
## Internet





# Fully-protected communications

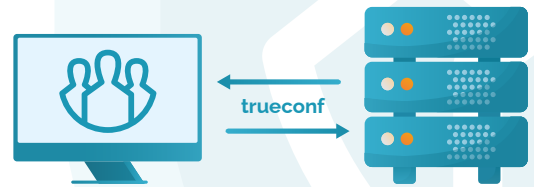
## Operation in the corporate network



The video conferencing system works in the corporate network and all the data will be stored and processed on-prem. Offline operation with no access to the Internet is also supported.

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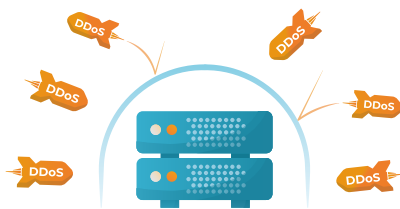
## Proprietary communication protocol



Secure communication protocol developed by TrueConf will make your data inaccessible to any third-parties and safeguard your communications against any technological restrictions.

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## DDoS protection



Integration with leading protection service providers will safeguard you against DDoS attacks through timely tracking, identification, and counteraction against such threats.

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## Authentication methods



Configure different authentication methods for the users from the trusted IP group and external users from the Internet.

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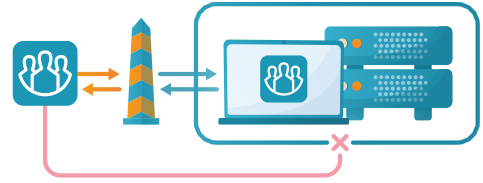
## Data leak prevention



Activate integration with a DLP system to strengthen your information security and eliminate the risk of data leaks.

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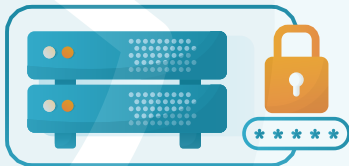
## Border controller



The special module will ensure secure connection of users to the video conferencing server and protect your infrastructure against network attacks.

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## PIN protection



Set a PIN to restrict access to private or public conferences (joined with a link). In this way, you will make sure that your meetings are not available to unwanted participants.

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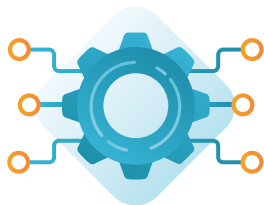
## Moderation



Moderators can block or remove some of the users and lock the meeting for new participants.

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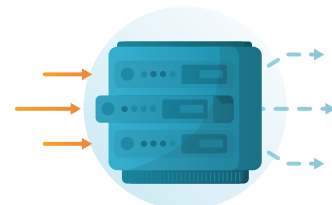
## Flexible group policies



Divide users and administrators into multiple groups to set permissions and rights depending on the security policies in your organizations.

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## Encryption



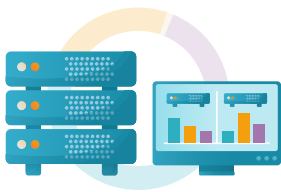
TrueConf adopts advanced encryption algorithms for all supported communication protocols and provides integration with popular VPN gateways to give multi-level protection of video and audio streams.

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# TrueConf Enterprise

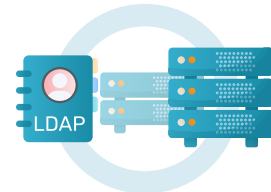
Allows customers to effectively manage and scale video conferencing infrastructure across large organizations and complex networks.



## TrueConf License Manager

TrueConf Enterprise add-on that automatically distributes licenses between multiple servers based on the video conferencing usage and individual set of parameters for each TrueConf Server instance.

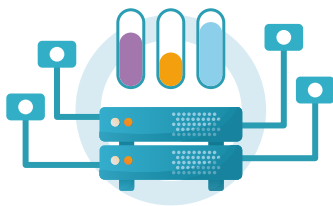
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## TrueConf Directory

TrueConf Enterprise add-on that integrates several video conferencing servers into unified address space with global user directory.

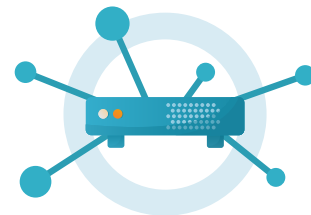
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## Load Balancing

When holding geographically distributed video conferences, TrueConf Server instances exchange only the missing streams, which significantly reduces network load between branches in the enterprise network.

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## Redundancy and Scalability

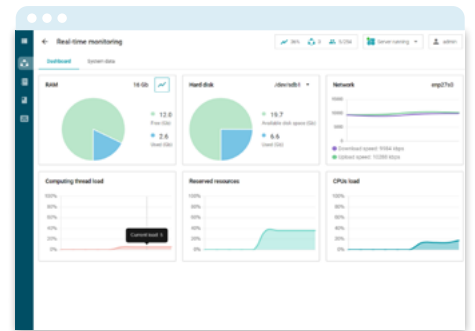
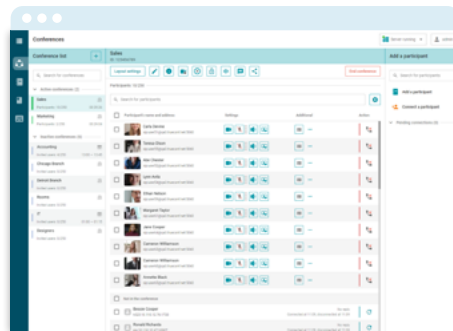
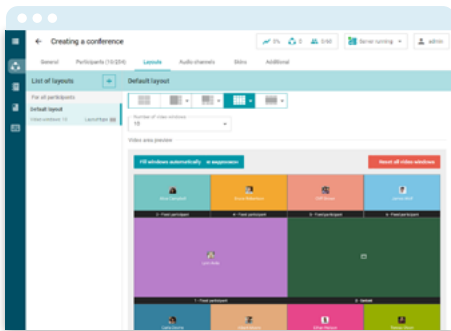
Thanks to the ability to duplicate and geographically distribute nodes, the video conferencing network is reliably available to users under any load. Supporting **millions of subscribers** doesn't require you to invest heavily in the video conferencing infrastructure.

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# TrueConf MCU

A reliable software MCU server for legacy SIP/H.323 equipment. Allows to host video conferences on dedicated or virtual Linux machine and provides scheduling, monitoring, and recording capabilities.

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The world's first software-based MCU server for free video conferencing up to 100 active connections



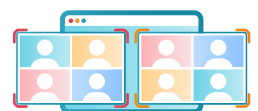
Up to 150 participants in a single conference and 256 in cascading mode



Support for any custom video layout and simultaneous interpretation



Great video quality up to 4K (2160p)



Multi-channel recording



Real-time monitoring and server resource reservation



Supports content sharing and far-end camera control



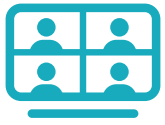
Network load optimization for weak channels



WebRTC support and ability to join a conference with a link



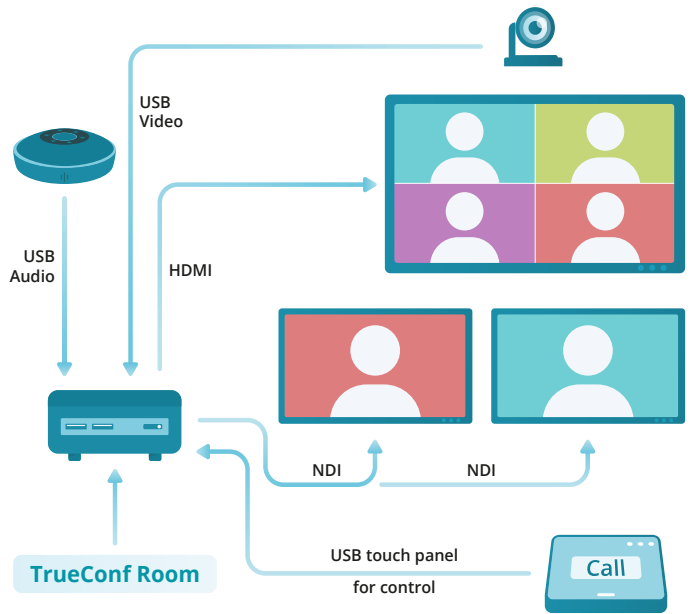
Detailed conference history



# TrueConf Room

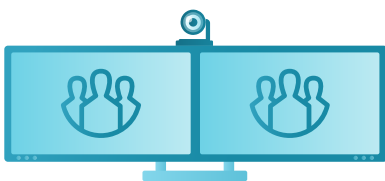
## Ultra HD Room Experience

Create collaborative meeting space with flawless video and audio using TrueConf Room! It is easy-to-use software for rooms that turns a regular PC into a **4K video conferencing endpoint**.

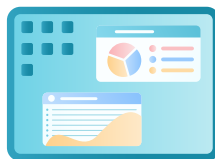


## Easy to Set Up & Control

To start your meeting, install TrueConf Room on a Windows or Linux-based PC, connect a speakerphone, camera, and TV. Control TrueConf Room using USB touch panel, laptop or your smartphone.



Support for up to 4 screens



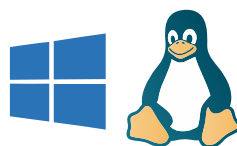
Content capture and slideshow



Works with any USB peripherals



Built-in NDI support



For Windows and Linux



Customization and branding

[trueconf.com/go/room](https://trueconf.com/go/room)





# TrueConf Group

**TrueConf Group** is a video conferencing endpoint for medium to large meeting rooms. TrueConf Group features native support for SIP and H.323 protocols with the built-in MCU. Thanks to the modular approach, the endpoint can be equipped with various AV peripherals while delivering FullHD video and crystal clear audio.

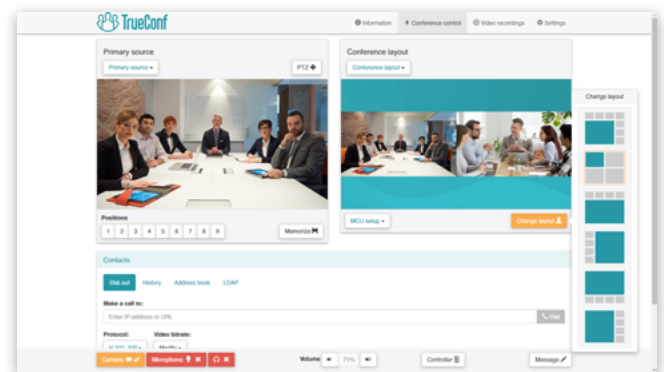


- MCU** Built-in MCU for up to 12 FullHD connections
- Calendar with upcoming meetings
- Up to three screens are supported
- Seamless integration with existing meeting room endpoints
- Address book syncing between TrueConf Server and TrueConf MCU
- NDI** NDI import and export
- Far-end and local camera control
- Control the endpoint with an infra-red remote, from the web interface or with the command line via SSH
- H.235 and SRTP encryption, DoS/DDoS protection, spam call blocking



## Quality and Reliability

TrueConf Group performs exceptionally well in low bandwidth settings. AI-based noise and echo suppression will achieve high-quality audio during meetings. Support for H.265 and H.264 SVC video codecs and 4K resolution.

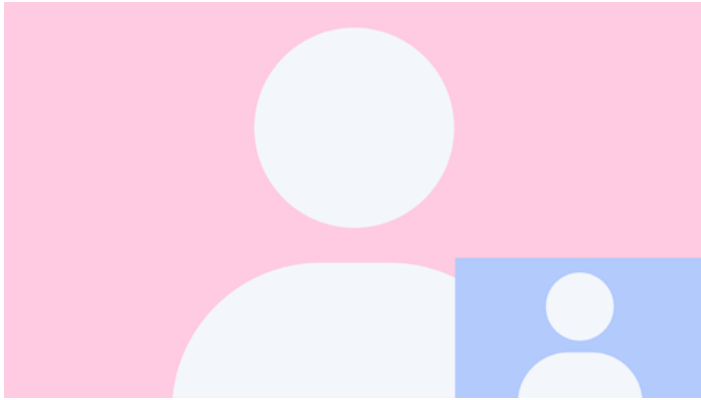


## Ease of Use

TrueConf Group offers a wide range of collaboration tools for every need. Attend video meetings, share content, show slides, control video layouts, stream conferences and your self-view to third-party services. The address book with call history will make your workflow even more efficient.



# Video Conferencing Modes of TrueConf Apps

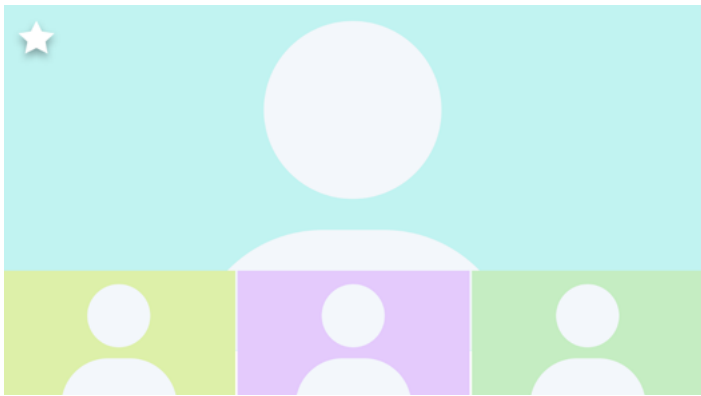


## Point-to-Point Video Call

 **1-on-1**     **up to 4K**

Session between two users. They can see and hear each other, exchange messages and files, collaborate on documents, etc.

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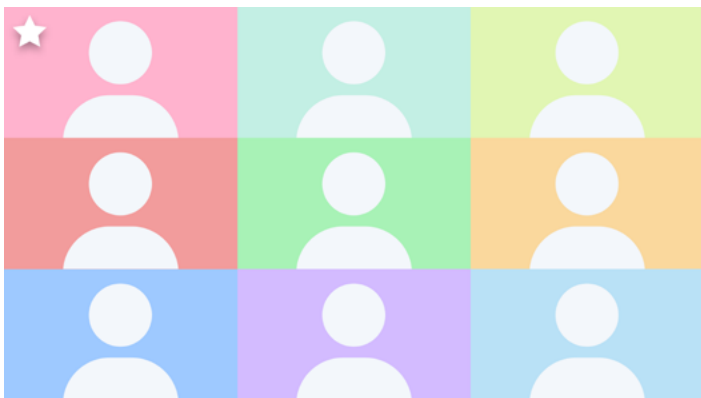


## Multipoint Video Conference

 **49-on-49**     **up to 8K**

Allows to connect up to 49 participants in continuous presence mode so that all users can see and hear each other.

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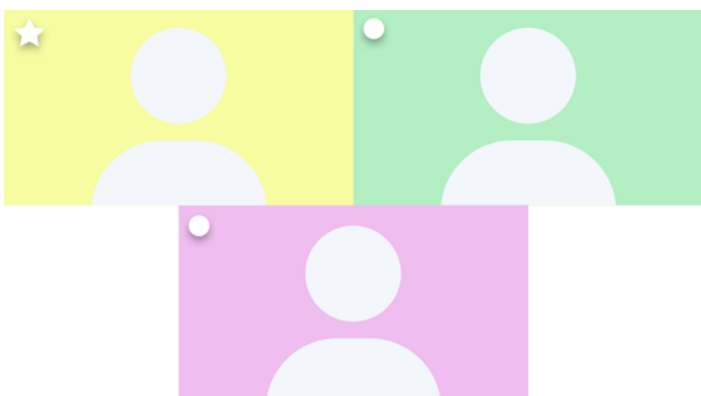


## Video Lecture

 **1-on-36**     **up to 4K**

Designed for distance learning. Allows to connect up to 36 users in such a way that all of them can see and hear only the host while the host can interact with all participants.

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## Smart Meeting

 **up to 1500**     **up to 4K**

Multi-user video conference. The layout of the participants is automatically formed based on the active speakers.

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# Technical Specifications

**Applications** Available for Windows, macOS, Linux, Android, Android TV, iOS, watchOS and WebRTC.

**Video Codecs** Native: VP8 SVC. Via built-in gateway: H.264 AVC, H.264 SVC, Microsoft® X-H264UC, H.263. Video streams resolution, compression ratio and frame rate are chosen dynamically and independently for every participant in a conference based on the selected layout, bandwidth, connection quality, endpoint's performance and its hardware capabilities.

**Layouts** Infinite number of layouts for video and content on single or multiple screens chosen interactively by users. Moderators can lock or create custom layouts for one or multiple participants in real time.

**Video Resolution** Point-to-point video call: up to 2160p (4K) at 30 fps and up to 1440p at 60 fps. Multipoint conferences: up to 1080p (FullHD) at 30 fps per participant and up to 4320p (8K) per layout. Via built-in H.323/SIP gateway: up to 1080p at 30 fps per layout.

**Content Resolution** Desktop and application sharing: up to 2160p with remote control available. Slideshow, PDF and PowerPoint files up to 1920x1080 per slide.

**Audio Codec** Opus Wideband HD Audio, iSAC, G7xx at 32 kHz.

**Supported Protocols** Proprietary secure TrueConf protocol as well as WebRTC, SIP, H.323, BFCP, H.239, RTSP, HTTP(S), FECC, H.224, H.281, Dante, NDI.

**Encryption** AES-256, TLS. Via WebRTC: SRTP DTLS. Via SIP: SRTP. Via H.323: H.235 rev.3.

**Network** IPv4 and IPv6. NAT traversal via TURN, ICE and STUN.

**Bandwidth Requirements** 2160p30 @ 8192kbps, 1440p60 @ 4096kbps, 720p60 @ 2048kbps, 1080p30 @ 2048kbps, 720p30 @ 1024kbps, 480p30 @ 512kbps, 360p30 @ 128kbps, 180p30 @ 48kbps.

**API & SDK** RESTful API to control the video conferencing server (OAuth 2.0 authorization is supported)

**SSO & 2FA** Single sign-on based on Kerberos, NTLM, or OAuth 2.0. Two-factor authentication via ADFS or email.

**Supported Hypervisors** Microsoft® Hyper-V, Xen, KVM, Oracle® VM VirtualBox, VMware® Workstation and ESXi. The distribution is also available as a Docker container ([hub.docker.com/u/trueconf](https://hub.docker.com/u/trueconf)).

**VDI support** Termidesk, Citrix® VDI, VMware® Horizon: TrueConf 8 client application

**Cloud Support** Hybrid scenarios using federation between on-premises and cloud-based TrueConf Server instances.

**Data Leak Prevention** Integration with major DLP systems via ICAP

**AI Capabilities** Virtual background, voice activity detection (VAD), noise cancelling, automatic camera framing, room video composition of participants, automatic speech recognition (ASR).

**System Requirements** For TrueConf Server: Debian-based Linux distros or Microsoft® Windows Server 2008R2+ or newer, Intel® Core i7-8700, Xeon® E3-1220 or better with PassMark score higher than 7000, 16GB of RAM, 20GB on HDD, Ethernet 1 Gbps.

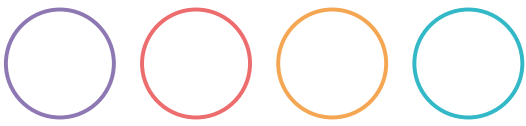
Built-in H.323/SIP gateway requires additional CPU or GPU resources for every layout it renders depending on the number of participants, streaming, and recording options. Server-side GPU acceleration is available for NVIDIA® Pascal cards or newer.

For desktop endpoints: Microsoft® Windows 7+, Apple® macOS 10.12+, Linux\*.

For mobile devices: smartphones and tablets based on Android 7+ or iOS 13+ platforms.

For Smart TV: Android TV 7+, NVIDIA® SHIELD TV, Xiaomi® Mi Box 4/S.

\*Ubuntu 16.04+, Debian 8+, Fedora 28+, Linux Mint 18+, Arch Linux, Red Hat Enterprise Linux 8, openSUSE 15+, CentOS 7, CentOS 8, CentOS Stream 8.



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